

Romantic Danube
7-Night Cruise
Budapest to Nuremberg

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Important Pre-Trip Information

Passports & Visas

When traveling abroad, your passport must be valid for at least 6 months following your visit. If you are a U.S. citizen, no visas are required for this itinerary. **Note: It's your responsibility to obtain any passports, visas or other required travel documents prior to your departure.**

Viking River Cruises is not responsible for delays or losses including missed portions of your trip related to improper travel documentation or any costs incurred to obtain documents while traveling.

Air Tickets

Check your air tickets for accuracy including travel dates, first and last names, and gateway cities. Middle names are not required on airline tickets for international travel. Please call if there are any discrepancies.

Flight & Baggage Information

Confirming your flights: We suggest you call your airline 72 hours prior to your scheduled departure to reconfirm your flights. Viking River Cruises is not responsible for notifying passengers of changes. You should also verify the proper check-in time as well as checked baggage and carry-on restrictions.

Special Requests: You or your travel agent must contact your airline directly to request seat assignments, special meals, wheelchairs or other services. Our Air Department often secures auto-generated seats; should you want to make a change, please contact the airline directly.

Baggage Loss & Damage: If your luggage is damaged or does not arrive with you, file a report with the airline before you leave the baggage claim area. Contact the transfer staff to advise them of your delay by sending one person out to greet them or call the number listed on page 5 of this booklet.

General physical fitness

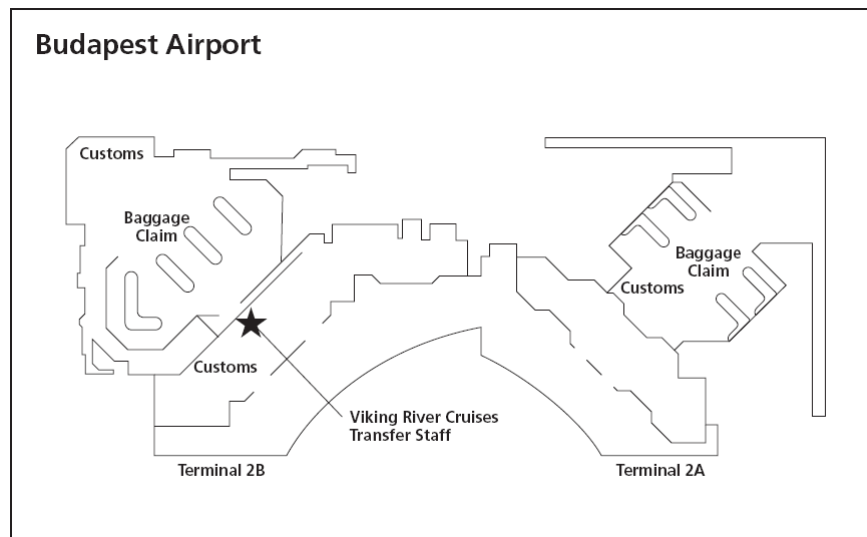
Our tours and cruises are not physically demanding, but you should be in good physical condition with good mobility to fully enjoy all excursions and tours. Walking tours are often on uneven ground or cobblestones and may include stairs and steep inclines. You should be able to stand on your feet for an extended period of time to visit museums and other sites. Note that the ships cannot accommodate wheelchairs.

Budapest Arrival Transfer Information

Included Transfers: If we've arranged your transfers, collect your baggage, exit customs and find your driver who will be waiting here with a Viking River Cruises sign.

All non-Malev flights: You'll be arriving through Gate 2B. Upon leaving the baggage claim area, your driver will be waiting *immediately* in front of you by the satellite booths.

Malev Flights: You'll be arriving through Gate 2A. Walk the short distance to the arrival area of Gate 2B. Your driver will be waiting *directly* in front of the doors from the baggage claim area to your right.



Budapest Airport

The transfer company is Welcome Touristik.

Telephone: 327 0603 or 327 0604

Emergency: 30 221 1874 or 30 952 4153

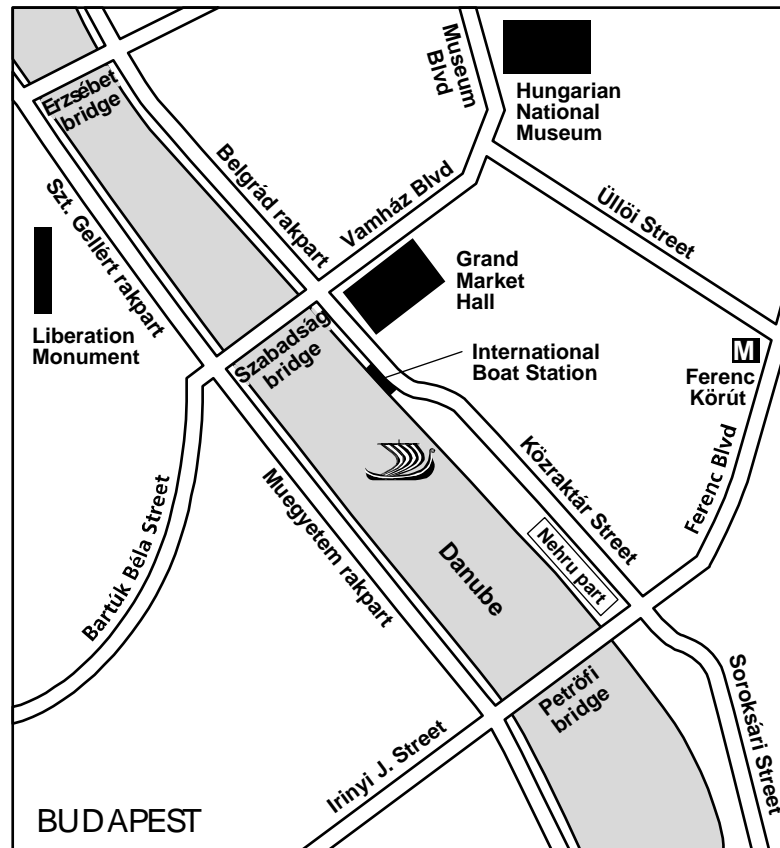
For more info on European phone numbers, see page 19.

Sometimes, your transfer will wait for people arriving on other flights. The wait time for these passengers is rarely more than 30 minutes, but could be as long as one hour.

If your flight to Budapest is delayed or if you miss your connecting flight, call the transfer company directly with your new flight details. They will make every effort to meet you when you arrive. If you are not met due to a delayed or missed flight, follow the instructions for *On Your Own Transfers* (below). Retain any receipts for taxis or other transportation in case you need to make a claim with the airline or your travel insurance.

Ship Location & Taxi Information

On Your Own Transfers: If Viking River Cruises is not providing your transfers or if you miss your transfer, go directly to your ship (embarkation day only). Approximate taxi fare is HUF 6,400-7,700. You should determine the price before getting into the taxi as there can be price differences between drivers.



Budapest Pier

Go to the Mahart International Ship Station at *Belgrád rakpart* (near the Elizabeth Bridge). While our ships are usually docked at Pier 6, they can be located anywhere between Pier 1 at Elizabeth Bridge and Pier 9 at Petofi Bridge (see map on page 6).

Do not dismiss your taxi until you have positively located the ship. The ship's docking location is at the discretion of port authorities, and your ship's Captain can be ordered to move the ship without notice.

Just in case, please find your ship phone number below:

Ship	Phone	Fax
Viking Europe	0049 174 303 51 04	0049 174 303 50 47
Viking Neptune	0049 174 303 51 02	0049 172 302 87 02
Viking Spirit	0049 174 303 51 00	0049 172 302 92 25

Your Romantic Danube Itinerary

If you are taking the Budapest pre-cruise extension, please see pages 13-15 for details.

Day 1 Depart USA

Leave the U.S. on your flight to Budapest. Refer to your individual air itinerary for exact departure and arrival times.

Day 2 Budapest, Hungary

Arrival in Budapest. If Viking River Cruises arranged your transfer, you'll be met at the airport and transferred to your river cruise ship. Because the crew will be preparing cabins for arriving passengers, you can relax in the ship's lounge or explore Budapest on your own. You'll be given access to your cabin as soon as it becomes available, usually by 3 p.m. If you arrive during lunchtime (11 a.m. to 2 p.m.), some light snacks will be available. Your ship remains docked overnight.

Included Meals: Dinner

Day 3 Budapest

Included Budapest Tour. Disembark after breakfast for a tour of Hungary's lovely capital. The Danube cuts through the heart of the city, separating the Buda Hills and the Old City from the elegant boulevards of modern Pest. Start in "Pest" with a ride along the *Andrássy út* where you'll see the National Opera House and Heroes' Square. You'll see other highlights including the Parliament before crossing the river to the more traditional "Buda" side of the city. Your tour here highlights the massive hilltop castle complex with its turreted Fishermen's Bastion and Matthias Church. You also see the famous Chain Bridge and Elizabeth Bridge, two of many that connect the two halves of this vibrant city.

Scenic Cruising. Return to your ship for lunch and spend the afternoon relaxing onboard and enjoying your first taste of cruising along the beautiful Danube.

Welcome Reception. Gather this evening to get acquainted with your Cruise Manager and traveling companions at a Welcome Reception before dinner onboard.

Included Meals: Breakfast, Lunch, Dinner

Day 4 Vienna

Included Vienna Tour. Your ship docks in Vienna after breakfast. Upon arrival, set off on your half-day tour of one of Europe's most elegant and romantic cities. Your coach and walking tour features the remarkable Ringstrasse, lined with imposing palaces and grand residences, encircling the medieval *Innere Stadt* (Inner City). See the magnificent Hofburg Palace, glorious St. Stephan's Cathedral with its gleaming spire, and the beautiful State Opera House.

You then travel to the baroque Belvedere Palace. After walking through its beautifully landscaped gardens, you'll tour inside to see its wonderful collection of art featuring works by a number of famous painters including Gustav Klimt.

Vienna Leisure Time & Optional Tours. Return to your ship for lunch, and enjoy an afternoon exploring on your own. Take a ride on a traditional horse-drawn *fiaker*, sample some mouthwatering Viennese pastry (try the famous Sachertorte) in a sidewalk café or visit the wonderful Art History Museum.

You may choose to join us for an optional tour to Maria Theresa's wonderful baroque Schönbrunn Palace, designated as a UNESCO World Heritage Site. See the palace's opulent rooms and collection of period furniture, and admire the beautiful formal gardens (cost of the optional tour is 44 euros, which includes motorcoach transportation, entry fees and a guide).

After dinner onboard, you can attend an optional concert. Held in one of the city's palaces, the concert features compositions by Mozart and Strauss performed by a Viennese orchestra (cost of the optional tour is 54 euros, which includes motorcoach transportation and the concert). The ship remains docked in Vienna until almost midnight.

Included Meals: Breakfast, Lunch, Dinner

Day 5 Melk & Linz

Scenic Cruising & Included Melk Abbey Tour. During the early morning hours, your ship cruises through the Wachau Valley, heart of Austria's wine country. This area is filled with cultural and historic importance, and is of such unsurpassed beauty, that it has been named a UNESCO World Heritage Site. Dock in Melk after breakfast and disembark for an excursion to the dramatic 900-year-old baroque Melk Abbey, perched on

sheer cliffs high above the Danube. Its cherub-filled library is home to a wide range of medieval manuscripts. The interior of the abbey's church is a kaleidoscope of red, orange, and gold – with a magnificent carved pulpit and shimmering ceiling frescoes.

Scenic Cruising. Return to your ship for lunch and continue sailing through a beautiful stretch of the Danube called the Strudengau. You arrive in Linz after dinner where you can take a stroll around this quaint town or sample some locally-produced wines.

Included Meals: Breakfast, Lunch, Dinner

Day 6 Passau, Germany

Included Passau Tour. The ship docks in Passau after breakfast. Disembark for a tour of this elegant town, called the *Dreiflussesstadt* (City on Three Rivers), which is situated at the confluence of the Danube, Ilz and Inn Rivers. You'll see the impressive Bishop's Residenz, 14th century Town Hall, and the town's magnificent 17th century St. Stephan's Cathedral, containing Europe's largest pipe organ. After the tour, you'll be treated to an organ concert. *Please note that the organ concerts are not held on Sundays or after November 1.*

Passau Leisure Time. Return to your ship for lunch, and enjoy the balance of the afternoon at leisure before the ship sails again in the early evening. Dinner is served aboard.

Included Meals: Breakfast, Lunch, Dinner

Day 7 Regensburg & Kelheim

Included Regensburg Tour. Dock in Regensburg during breakfast, where you'll enjoy a walking tour through one of Germany's best-preserved medieval cities. See the gleaming spires of Gothic St. Peter's church with its stained glass, the Old Town Hall and the 12th century Old Stone Bridge (Germany's oldest bridge).

Weltenburg Abbey Tour & Included Danube Gorge Cruise. After lunch onboard, take a motorcoach to Kelheim to board an excursion boat for a cruise through the lovely Danube Gorge. This area of unsurpassed scenic beauty is where the river cuts a dramatic pass through the mountains and is the narrowest and steepest section of the river.

After your cruise through the gorge, enjoy a visit to the Weltenburg Abbey set on a bend in the river and offering fine views of the stunning Danube Gorge scenery. Founded at the beginning of the 7th century, this is one of Germany's oldest monasteries. Its famous brewery was founded in 1050, and beer has been brewed here ever since. The monastery brewery produces ten different brews, including its most recent "Anno 1050." After a look around, you may want to enjoy a snack or sample one of the brews in the monastery's beer garden. Return to your ship, which has sailed to Kelheim to meet you, and continue cruising through the night.

Captain's Farewell Dinner: Gather this evening to toast your memories and say farewell to your newfound friends at the Captain's Farewell Dinner.

Included Meals: Breakfast, Lunch, Dinner

Day 8 Main-Danube Canal & Nuremberg

Scenic Cruising. This morning, your ship navigates the Main-Danube Canal on its way to Nuremberg. This engineering marvel stretches 106 miles from Bamberg on the Main River to Kelheim on the Danube. Begun as Charlemagne's dream in 793, it was completed in 1992 with 16 locks that raise the water to 1,332 feet. Connecting the Main and Danube Rivers, today it enables river travel from the North Sea to the Black Sea.

Included Nuremberg Tour. Your ship docks in Nuremberg in the early afternoon. Disembark after lunch for a tour of this medieval city surrounded by 13th century walls. Today Nuremberg evokes the notorious post-World War II war trials. But throughout its history, the city was known for its handicrafts, particularly toys and fancy metalwork. You'll see where the trials were held and the grounds where Nazi rallies were staged, as well as the imposing Imperial Castle. Admire the city's half-timbered houses and stroll through the Market Square.

Nuremberg Leisure Time. After your tour, you have free time to do some shopping or explore on your own. You can visit the Germanic Museum, containing the largest collection of Germanic art and culture from pre-history to the present. Dinner is served aboard and your ship remains docked here overnight.

Included Meals: Breakfast, Lunch, Dinner

Day 9 Depart

After breakfast, disembark and transfer to the airport for your return flight home.

Included Meals: Breakfast

If you are taking the Prague post-cruise extension, please see pages 16-18 for details.

Your Budapest Pre-Cruise Extension Hotel

If you are taking the Budapest pre-cruise extension, the following pages feature information on your hotel and itinerary.

Budapest Hilton

Hess A. ter (Hess Andras Square) 1-3

Budapest, HU H-1014

Phone: 8896600

Fax: 8896644

The 4-star Budapest Hilton is located in a historic building and surrounded by the quaint streets of Old Buda. It's in the historic Castle District and next to beautiful Matthias Church. The hotel offers laundry, concierge and room service; a barbershop and beauty salon; two restaurants, a lounge and wine cellar bar; gift shop and safety deposit box. Air-conditioned rooms feature minibar; television with news and movie channels; telephone with voicemail; in-room safe and a hairdryer.

Your Budapest Pre-Cruise Extension Itinerary

Day 1 Depart USA

Leave the U.S. on your flight to Budapest. Refer to your individual air itinerary for exact departure and arrival times.

Day 2 Budapest

Arrival in Budapest. If Viking River Cruises arranged your transfer, you'll be met at the airport and transferred to your Budapest hotel. Hotel check-in times are often in the early afternoon. If you arrive earlier the hotel may allow you to check in if your room is ready, but it may be necessary for you to wait. In this case, you can relax in the hotel lobby, or ask the hotel to hold your luggage while you explore Budapest on your own. Check in and take the rest of the afternoon to become familiar with this vibrant city. You can go shopping along *Váci utca* for traditional souvenirs like porcelain or peasant embroidery. And sample some of Budapest's famous fare, including goulash.

Day 3 Budapest

Included Old Buda Walking Tour. After breakfast, join your guided walking tour of Old Buda. You'll stroll through the Castle District and visit Buda Castle, the historic royal castle of Hungary. A brief stop at a local café includes a taste of *flodni*, a traditional pastry of walnuts, apples and poppyseed. Continue on to see the National Gallery and Matthias Fountain, a beautiful statue depicting King Matthias. You'll also visit Fishermen's Bastion for great views of the city and site of famed Matthias Church.

Budapest at Leisure. The rest of the day is yours to explore Budapest. You can cross over to the Pest side of the city and explore Heroes' Square, City Park or the lively covered market. Lunch and dinner are on your own.

Included Meals: Breakfast

Day 4 Budapest

Included Royal Palace of Gödöllő Tour. This morning's tour highlights the Royal Palace of Gödöllő. One of Hungary's largest baroque palaces, it was once a summer home for Franz Josef, Emperor of Austria, and his wife Elizabeth ("Sissi"). You'll have time to visit both the beautiful interior of the palace as well as stroll some of its scenic landscaped gardens.

Budapest at Leisure. During afternoon free time, you may opt to visit Gellért Spa, with the most beautiful and elegant baths in Budapest. Here, you can use the outdoor swimming pool, saunas or Turkish baths. All of the mineral-rich water comes from natural springs, where it has been flowing for the past 2,000 years.

Included Meals: Breakfast

Day 5 Budapest & Embark Ship

Budapest at Leisure. You have the morning and early afternoon to get in some shopping or more touring. Check out of your hotel by the posted check-out time, and the hotel can store your luggage while you sightsee.

In the mid-afternoon, you'll be transferred to the pier to embark your ship. You'll receive notification of the exact time of this transfer during your hotel stay.

Included Meals: Breakfast, Dinner (aboard)

Your Prague Post-Cruise Extension Hotel

If you are taking the Prague post-cruise extension, the following pages feature information on your hotel and itinerary. Refer to the vouchers in your final document package to see which hotel applies.

Hilton Prague

Pobrezni 1
186 00 Prague 8
Czech Republic
Phone: 24 84 1111
Fax: 24 84 2378

The 4-star Hilton Prague is conveniently located on the right bank of Vltava River. The hotel is within walking distance from the city center and major attractions, and the bus and underground stations are only a five-minute walk. The hotel offers three restaurants (one of which is open 24 hours per day), a bar and a wide selection of shops. There is a health club & spa with a swimming pool, dry and wet sauna, jacuzzi, gym, beauty salon and other amenities. Air-conditioned rooms include satellite television, telephone, in-room safe and a hairdryer.

Diplomat Hotel

Evropska 15
160 41 Prague 6
Tel: 420 296 559 111
Fax: 420 296 559 215

The 4-star Diplomat Hotel is situated on the edge of Prague's historic center and is in close proximity to Prague Castle and many diplomatic residences. The hotel features two restaurants and a café; business center; concierge services; fitness center and sauna; and beauty salon. Air-conditioned rooms include internet access, satellite television, telephone, hairdryer and a minibar.

Your Prague Post-Cruise Extension Itinerary

Day 1 Nuremberg & Prague

Arrival in Prague. After disembarkation in Nuremberg, take a motorcoach transfer to Prague, arriving in the early afternoon, to check in to your deluxe hotel. If you arrive earlier than the hotel's check-in time, the hotel may allow you to check in if your room is ready, but it may be necessary for you to wait. In this case, you can relax in the hotel lobby, or ask the hotel to hold your luggage while you explore the "City of a Hundred Spires" on your own. Take the afternoon to become acquainted with Prague's varied architecture, from Romanesque to Gothic and baroque to Art Nouveau. You'll also want to visit a local restaurant and sample some traditional savory Czech food such as goulash, roast pork or duck.

Included Meals: Breakfast (aboard ship)

Day 2 Prague

Included Prague Old Town & New Town Tour. After breakfast, embark on your city tour. During your fully-escorted tour, you'll visit Old Town where you'll see Old Town Hall and the famous Astronomical Clock, a medieval clock that features an hourly "Walk of the Apostles" show. You'll also see Main Square and Tyn Church.

Prague at Leisure. Your afternoon is free to visit the Josefov Quarter (Prague's Jewish Quarter) with its many historic synagogues and one of Europe's oldest Jewish cemeteries. Or, stroll through the National Museum, housed in a huge neo-renaissance building near Prague's New Town.

Included Meals: Breakfast

Day 3 Prague

Included Hradcany Castle "Insider" Tour. Breakfast is followed by an "Insider" guided tour of Hradcany Castle, the most popular sight in Prague. Dating back to the 9th century, it's one of the world's largest castles, and has buildings that represent virtually every architectural style spanning the last one thousand years. The complex features many courtyards, chapels, palaces, galleries and the renowned Gothic St. Vitus Cathedral.

Prague at Leisure. Enjoy afternoon free time to further explore Prague, including sights such as the Charles Bridge. Tonight, you may want to venture out to Wenceslas Square, a central area of shops, restaurants, pubs and other landmarks. You'll want to sample some beer made in local microbreweries or a good Czech or Moravian wine.

Included Meals: Breakfast

Day 4 Depart

After breakfast, you check out of your hotel and are transferred to the airport for your flight home.

Included Meals: Breakfast

Helpful Travel Information

Tipping

Tips are not included in your cruise price, but are your way of showing satisfaction for good service. You may tip onboard staff in cash, or charge your tips to your credit card at the end of the cruise. For local guides, you should tip at the end of each tour in cash.

We suggest a gratuity of \$10 per passenger per day which is distributed among the ship's staff, including your Cruise Manager.

Additional tipping is at the passenger's discretion. You can use these guidelines for other service providers:

- Airport Porters – \$1 per bag
- Hotel Porters – \$1 per person on check in and check out
- Local Guides – \$1-\$2 per person, per day
- Drivers – \$.50-\$1 per person, per day
- Hotel Room Attendants – \$1 per person, per day
- Restaurant Wait Staff – Restaurants often add a service charge to bills, but an additional tip of 5%-10% is customary
- Viking River Cruises Guide/Hospitality Desk (during land or extension programs) – \$3-\$5 per person, per day of service

Telephone

Emergency Contact Information. If there is an emergency and you must be contacted while traveling, your family/friends should attempt to reach you directly by contacting the ship or hotel. The ship's phone and fax systems operate on mobile reception and may not get good reception throughout the trip. If unsuccessful, your family/friends can call the Viking River Cruises toll free number (1-877-668-4546) during our normal business hours. (M-F 6am-5:30pm; Sat 7am-3pm; Sun 7am-1pm. All times are Pacific Time).

European Phone Numbers

Within this document, we've listed phone numbers with the codes you need to dial if you are calling from within the city where the hotel, company or ship is located.

If you are calling from outside the city, the codes you must dial will be different depending on whether you are calling from within the same country, another European country or from the U.S.

We list the following codes applicable to your trip for your convenience. To call from the U.S.: dial 011 + country code + city code + number.

Hungary country code: 36
Budapest city code: 1
Germany country code: 49
Nuremberg city code: 911
Czech Republic country code: 420
Prague city code: 2

The numbers for the ships are based on satellite service and have a German country code (49) even when they are not in Germany.

And if you are phoning home from Europe, use the following codes:

U.S. country code: 1
Canada country code: 1
U.K. country code: 44

Weather

You can review live weather reports at cnn.com/weather.

Packing Tips

Bring comfortable, casual clothing. Should you forget something, you can purchase items where you travel, but selections may vary and you won't have extended time to shop. Ties and jackets are not required; there are no formal nights although some passengers choose dressier clothing for the Captain's Dinner. If you choose to dine on your own in town, upscale restaurants may require coat and tie. Laundry service (no dry cleaning) is available onboard for a fee.

Bring:

- Comfortable walking shoes
- Dressier shoes (restaurants ashore may consider sneakers unacceptable for evening)
- Collapsible umbrella/lightweight rain gear
- Lightweight jacket/warm sweater/sweatshirt

- Sunglasses, sun hat or visor
- Toiletries (e.g.: remedy for colds, pain, upset stomach, anti-bacterial, Band-Aids, sun block)
- Warm coat, gloves and water-resistant footwear (as needed for cooler months)

Pack in your carry-on baggage:

- Sufficient prescriptions in original labeled containers
- Eyeglasses, contacts, contact lens solution
- Important papers & travel documents
- Camera gear, film, extra memory cards (digital cameras), extra batteries
- Valuables

Carry these separately but in original, labeled containers. We suggest you bring copies of your key travel documents (passport information page, airline tickets, credit card numbers, insurance information) and carry them separately in case you lose your originals. ***Remember to check with your airline for carry-on restrictions.***

Optional Items:

- Electric converter/adaptor for American appliances (220V) (***recommended***)
- Travel alarm clock, travel flashlight, binoculars, anti-bacterial wipes
- Small calculator for foreign exchange calculations
- Travel journal/notepad and/or reading material
- Small, basic sewing kit/extra buttons; pack scissors in checked bags
- Address list or pre-addressed labels for sending postcards

Note: Most hotels and Reception onboard have some type of hairdryer.

Customs

The countries you visit have laws against the purchase/export of certain items, including antiquities, cultural property and certain animal products. Additionally, U.S. laws prohibit the import of certain items. You should review current duty free limits as well as restrictions at customs.treas.gov/xp/cgov/travel.

Value Added Tax (VAT)

Many countries have a national “sales” tax (called VAT) that is levied on most goods and services. In some cases, it’s possible to have a portion of this tax refunded to you on items taken out of a country in unused

condition. You must obtain the proper form at the point of purchase for each item, and the store must participate in a VAT refund program. This form must be presented to a VAT refund kiosk or Customs officials at your point of departure.

It's your responsibility to determine and follow the procedures for the country/countries you visit.

Money

Currency: Germany and Austria use the euro. Hungary uses the forint. The Czech Republic uses the koruna.

Exchange Rates: Current rates are available in the financial sections of newspapers and at: xe.com or money.cnn.com/markets/currencies.

Purchasing Items & Currency Exchange: Many locations will accept travelers checks or credit cards. For incidentals and small vendors, you may be able to use the U.S. dollar in small denominations, but we also recommend getting some local currency.

ATMs: These machines dispense local currency for internationally accepted ATM cards and/or credit cards. Conveniently located in large European cities, they're limited in smaller towns. Confirm with your bank *prior to departure* that your ATM/credit card and PIN number will work abroad.

Changing Cash or Travelers Checks: For a fee, you can exchange cash or travelers checks at hotels, banks and exchange bureaus. You can also exchange small amounts of currency onboard your ship for most local currencies for a fee.

Credit Cards: Euro card, MasterCard, Visa and American Express cards are accepted in all countries in major shops, restaurants and hotels as well as to settle your shipboard account.

Currency Onboard Ship & Your Onboard Account: The onboard currency is the euro. All onboard purchases are billed with a guest check and added to your personal shipboard account. At the end of your trip, you may pay in cash (*U.S. dollars or euros*), or by credit card (your bill will be converted at the current exchange rate). The ship cannot accept

travelers checks for payment of your shipboard account. Review your shipboard bill upon checkout to ensure you don't have questions about your charges later when you receive your statement.

Items Not Included in Your Cruise Fare: Bottled water, specialty coffee and/or teas, soft drinks, alcoholic and other beverages (other than regular hot tea and coffee), tips, laundry, internet service, phone calls and other items of a personal nature.

Onboard Information

Beverages: Hot coffee and tea are free all day. Soft drinks, bottled water and alcoholic beverages are available for an additional charge. You may bring local wine aboard; a corkage fee will be charged in the dining room.

Clothing Suggestions: Dress aboard and ashore is casual; we suggest you dress comfortably and bring sturdy walking shoes for sightseeing excursions. Dinner attire is “evening casual,” and the Captain’s Dinner is dressy, but not formal.

Cuisine & Dining Room Service: All meals aboard are European-style food adjusted for American tastes. Meals are open seating during set meal times—no table reservations are accepted. Room service is not available.

Electricity: Onboard electricity is 220V.

Hairdryers: Most hotels and all European ships have hairdryers for passenger use.

Internet: For your convenience, all of our ships offer access to the internet for a fee based on the amount of time used. This will be a wireless connection where passengers can use their own laptop or a computer will be made available. Note that the internet connection functions via cellular service or satellite, and there may be times when reception is not possible and/or when the connection is extremely slow. For this reason, we recommend only checking and sending email. We do not recommend surfing the web or downloading large files.

Laundry: Laundry services are available for a fee; we regret that clothes cannot be dry cleaned.

Medical Services: While there’s no doctor onboard, close proximity to land guarantees medical services can be rapidly obtained.

Onboard Language: The onboard language is English. Your Cruise Manager, key staff and tour guides all speak English.

Onboard Shop: Each ship has an onboard shop area offering film, Viking River Cruises logo items, souvenirs and select toiletries.

Safes: You should keep jewelry and valuables in your cabin safe.

Smoking: Smoking is not permitted indoors on any ship.

Telephone Service: Each cabin has its own telephone, and charges will be placed on your shipboard account. The phones function via satellite and there may be times when reception is not possible.

Televisions: All cabins have a color television. Depending upon satellite transmission, most ships receive 6 TV channels with some U.S. or English programs.

Viking News & Onboard Activities: The onboard daily newsletter, *Viking News*, features information about daily activities, shore excursions and tour departure times.

Cruise Evaluation: We pride ourselves on providing you with a high standard of excellence in every aspect of your cruise experience. Your comments and suggestions are valuable tools for us to find ways to make your experience even more enjoyable. A questionnaire will be delivered to your cabin during your cruise. We kindly ask that you complete the form and return it to the Reception Desk prior to disembarkation.

Viking Service Guarantee

Should you be dissatisfied with our service upon first check-in (hotel or onboard ship) including food, personnel or shore excursions, you must notify us within 24 hours of the start of your cruisetour. If your first check-in is aboard ship, notify your Cruise Manager; if you're in a hotel, contact our Service Desk in Basel, Switzerland at +41 61 638 60 23. We then have 24 hours to correct the situation. In the unlikely case that a solution is not possible, you can then depart as soon as you can and we will refund 100% of your cruise price. We can assist with any reservations to leave, but costs for your return trip and/or alternate travel plans are your responsibility.

Itinerary Notes

Schedules and activities are subject to change depending upon river water levels, port accessibility and weather conditions. We appreciate your understanding if changes to the listed itinerary need to be made. Costs listed in this booklet for optional tours are approximate; actual costs will be quoted onboard.

Notes:

Notes: